

# AN EPIC APPROACH TO THE VISITOR IDENTITY LIFE CYCLE



When compassionate care is the goal, safety must come first - but compliance won't be taking a backseat either. Make them go together when you digitally transform IT and physical access for patients, employees and visitors. We can help you create a smoother, more secure experience for everyone - and you can make it happen with the systems you already have in place.

## MEET VISITOR IDENTITY MANAGEMENT (VIM) FROM ALERT ENTERPRISE

### IT'S CERTIFIED.

HL7-certified, VIM software integrates with EPIC and automates the entire visitor identity lifecycle, including:

- Pre-registration
- Check in
- On-site experience

### IT'S SAFETY-FIRST.

Make sure staff, patients and visitors experience the highest level of safety.

- Automate the vetting of visitors against internal and third-party watch lists
- Configure alerts and workflows based on visitor status

### IT'S FLEXIBLE.

Automate other workflows like:

- Current COVID-19 Health and Safety compliance
- Vaccination checks
- And more





## HOW WOULD VIM BLEND IN AT YOUR HEALTHCARE FACILITY?

We like to keep it simple. Let's take a tour of how VIM fits into your facility's flow in two steps.

### FIRST, HERE'S WHAT VIM DOES:



Syncs new patient records once they're created in EPIC via HL7 message



Pulls relevant patient data like name, department, MRN unique identifier, etc.



Creates a visitor profile associated with the appropriate patient



Pushes HL7 messages for discharge and updates within the EPIC HL7 interface

### SECOND, HERE'S WHAT EVERYONE ELSE DOES:



Staff issue visitor stickers, technology badges or advanced mobile credentials based on the visitor profile



Visitors themselves check in and out using our lobby workstation software and a self-service kiosk app

### What can your organization get out of VIM?

- Greater security for everyone in the building
- More positive, frictionless patient and visitor experience
- Simplified compliance and data protection
- Less burden on clinical, administrative and security staff

## KEEP THE FOCUS ON CARE WITH ALERTENTERPRISE

Welcome guests safely and efficiently - even amidst ever-changing health and safety guidelines - with the support of cyber-physical solutions that integrate with EPIC. Available at [Epic App Orchard](#).



Want to see VIM in action? Contact us today to [REQUEST A DEMO](#)

