VISITOR IDENTITY MANAGEMENT

WELCOME TO A SMARTER VISITOR EXPERIENCE

Enterprise Visitor Identity Management (VIM) centralizes all aspects of the visitor identity lifecycle through a single interface. VIM automates visitor registration functions and applies a complete lifecycle process enterprise-wide. Fully integrated with AlertEnterprise Physical Identity and Access Management (PIAM) Guardian software, VIM actively enforces all company policies related to security, compliance and customer experience.

Enterprise Guardian's flexible and powerful integration framework engine powers VIM, providing a direct connection with any 3rd-party system for background checks, training, ticket management, Wi-Fi service, and provisioning to any access control system. All forms, attributes, approval processes, notifications, and badge templates can be created and updated from the user-friendly screen. No development effort or code changes are needed.

Visitor Identity Management software is pre-integrated with Physical Access Control Systems (PACS), extending the same level of protection for visitors and contractors as internal staff, enforcing request approval before granting access through the enterprise-class workflow engine.

NEW COVID-19 HEALTH & SAFETY ACCESS GOVERNANCE MODULE
See page 4 to learn more

LOBBY AMBASSADOR

KIOSK & WEB SELF ENROLLMENT/ SCHEDULER

RULES & POLICY FOR AUTOMATED ACCESS APPROVALS

POLICY MANAGEMENT

MOBILE CHECK IN & OUT

VALIDATIONS WITH VETTING SERVICES
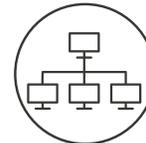
STANDARDIZATION ACROSS FACILITIES

DNA AND VIP LIST INTEGRATION

PREVENTIVE RISK ANALYSIS

REPORTING

EXCEPTIONAL EXPERIENCE. SIMPLIFIED ADMINISTRATION.

The browser-based interface enables convenient pre-visit enrollment and approval.

VISITOR PRE-REGISTRATION

- Self-service pre-registration and workflows
- Online portal
- Outlook email plug-in
- Customizable welcome email
- Mobile device check-in
- Arrival notifications
- Automated background checks

Employee, contractor, vendor and visitor identities are automatically tracked against rules-based policies ensuring that only approved individuals are given access to the most critical infrastructure assets and areas within the enterprise.

EMPOWER LOBBY AMBASSADORS AND ADMINISTRATORS

- Intuitive lobby dashboard
- Individual and group check-in | check-out
- Automatic compliance enforcement
- Simplified enterprise-class workflow management
- Customizable forms, attributes, notifications, badge templates
- No development effort or code changes needed
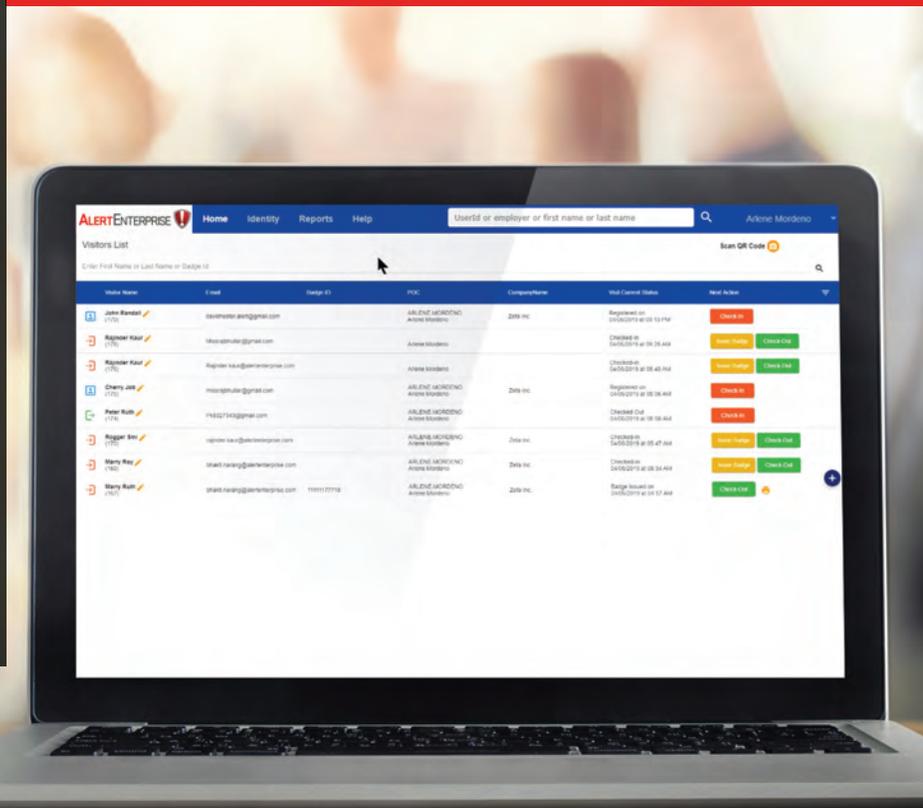
DATA AND ANALYTICS

Automatic logging, timestamping and approval flows can be accessed later for audit and compliance purposes.

AUDIT, RISK AND COMPLIANCE

- Actively enforces company security policies and compliance
- Powerful audit and reporting
- Industry specific content packs including:
  - *Data Centers*
  - *Healthcare*
  - *Airports*
  - *Energy & Utilities*

POWERFUL FIRST IMPRESSION AT CHECK-IN

AlertEnterprise Visitor Management Kiosk software with facial recognition technology delivers frictionless security to organizations that are looking to improve security and enhance customer experience with a powerful first impression at check-in. The new facial recognition feature provides fast and accurate on-site identity verification and makes it easy for an organization to add facial image analysis to the check-in process for employees, visitors, contractors, and guests arriving on-site.

FAST, INTUITIVE REGISTRATION AND CHECK-IN

- Self-service Kiosk integration
- Face Recognition Technology enhanced
- QR code and ID scanning
- Automated badge printing
- Capture e-signatures on NDAs, waivers, or other legal documents during the visitor sign-in process

COVID-19 HEALTH & SAFETY ACCESS GOVERANCE MODULE

- **Manage workspace access of high-risk individual(s)**
- **Enforce Health & Safety policies around workforce access**
- **Self-service capabilities for employees, non-employees, visitors**
  - Policy driven self-assessment access requests
  - Entry / Re-entry of workforce, visitors, tenants

MODIFYING VISITOR EXPERIENCE

With an outbreak, modification to the visitor experience is required. It is the first point of contact and along with lobby and security staff is part of the front lines for safety.

Enterprises can configure their Visitor Identity Management (VIM) system to provide clear communication of current policies during the outbreak, reinforcing WHO best practices.
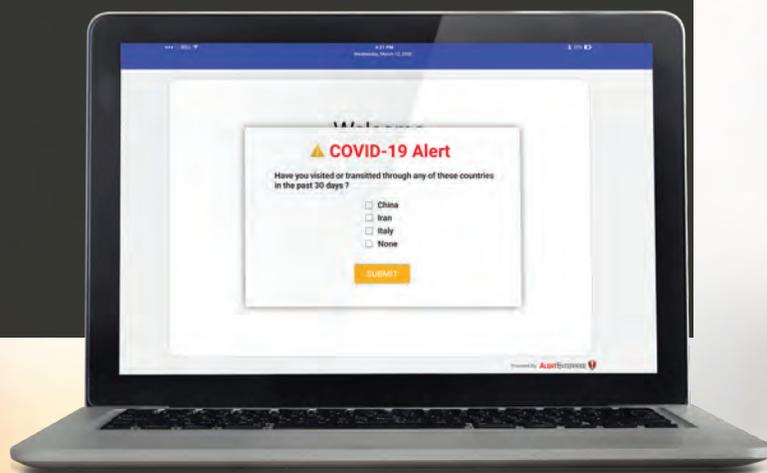
EXTEND SECURITY BEYOND THIS LOBBY

Pre-registration and self-registration check-ins further reduce risk.

They allow the end user to manage visitors and the workforce access remotely with pre-registration prior to arriving on premises.

VIM software provides mobile and web-based self-registration where visitors are vetted before arriving on location.
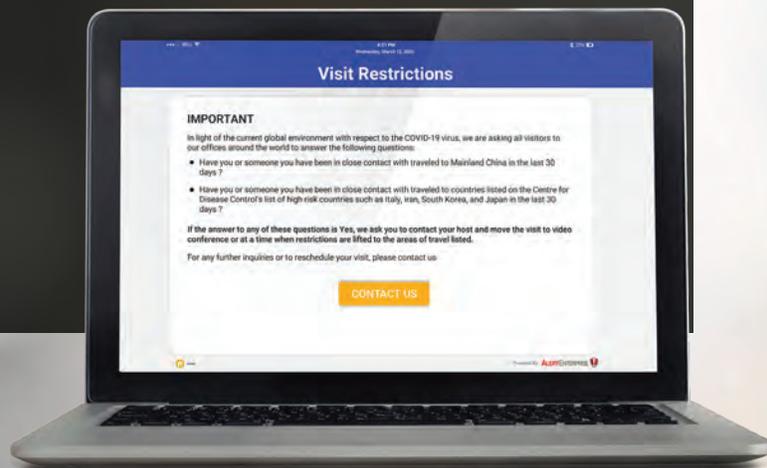
VIM FEATURES

- *Fast, intuitive visitor registration and check-In*
- *Real-time vetting against government/local watchlists*
- *Automated policy-driven background checks*
- *Self-service pre-registration and workflows*
- *COVID-19 Health & Safety Access Governance module*
- *Approvals for visitor pre-enrollment*
- *Outlook plug-In*
- *Integration with ticket management systems for data center visitors*
- *Integration with industry-leading Physical Access Control Systems (PACS)*
- *Self-Service kiosks with face recognition, ID scanning, QR code, NDA and badge printing*
- *Enforced escort check-In*
- *Personally Identifiable Information (PII) encryption and deletion*
- *Automatic compliance enforcement with audits and reporting*
- *GDPR Compliant*

INDUSTRY SPECIFIC CONTENT PACKS

CORPORATE OFFICES

DATA CENTERS
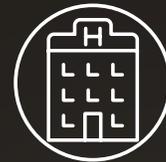
HEALTHCARE
(HIPAA Requirements)

AIRPORTS
(TSA Requirements)
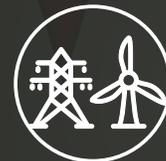
ENERGY & UTILITIES
(NERC CIP Requirements)

Alert**E**nterprise

INFO@ALERTENTERPRISE.COM | **A**lert**E**nterprise.com